

Closing skills gaps

Microsoft Dynamics 365 Guides displays step-by-step holographic instructions right where the work happens, enabling employees to learn & execute complex tasks in context.



94%

of business leaders report that they expect employees to pick up new skills on the job¹

¹[WEF Future of Jobs report 2020](#)

16%

of surveyed CEOs have made significant progress in improving knowledge²

²[PwC's COVID-19 CFO Pulse Survey](#)

4x

faster to train employees using virtual reality than in the classroom³

³[PwC's VR Soft Skills Training Study, 2020](#)

Help employees learn complex tasks and reduce errors with Dynamics 365 Guides

Digital transformation is rapidly expanding, the workforce is aging, and the entire organization needs to upskill faster. Traditional training methods are slow, and errors can cost organizations. Use Guides to reduce errors, standardize skills, close knowledge gaps, and improve both training and ongoing processes with on-the-job guidance.

Accelerate learning and performance

Enhance learning and standardize processes with step-by-step instructions where the work is done, whether it's an employee's first time or a recurring task.

Use data-driven insights to reduce skill gaps

Quickly deploy skill-building initiatives that target specific gaps identified in Guides' usage reports and create consistency across teams.

Improve workforce and operational efficiency

Pull employee performance data into real-time Power BI dashboards, making it easier to improve processes and identify where instruction is needed.

Reduce errors and help increase safety

Give employees confidence, whether it's their first time or a recurring task, by providing holographic step-by-step instructions to reduce errors and increase safety.

Ready to learn more?

Enable employees to learn & execute complex tasks in context to reduce errors, help increase safety, and close knowledge gaps with [Dynamics 365 Guides](#).